

# Crisis Management in Public Administration: Lessons from COVID-19

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**Abstract.** This article analyzes crisis management strategies in public administration, with a focus on lessons learned from the COVID-19 pandemic. It explores the effectiveness of various approaches, including communication, resource allocation, and policy adaptation. The study highlights the importance of resilience and flexibility in managing public health crises, providing recommendations for future preparedness.

**Keywords:** Crisis Management, Public Administration, COVID-19, Resilience, Preparedness

## Introduction

The COVID-19 pandemic has highlighted the critical importance of effective crisis management in public administration. This article examines various strategies employed during the pandemic, focusing on communication, resource allocation, and policy adaptation. By analyzing these approaches, the study underscores the necessity of resilience and flexibility in managing public health crises. The insights gained provide valuable recommendations for enhancing future preparedness in public administration.

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