

# Digital Governance in the Age of AI

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**Abstract.** This paper explores the impact of artificial intelligence on digital governance frameworks. It delves into the opportunities and challenges AI presents in public management, particularly in policy-making and service delivery. The research outlines methodologies for integrating AI into governance structures while ensuring ethical standards and public trust. It offers a comprehensive analysis of current trends and future directions, providing valuable insights for policy-makers and public managers aiming to harness AI's potential in governance.

**Keywords:** Digital Governance, Artificial Intelligence, Policy-making, Service Delivery, Ethical Standards

## Introduction

The advent of artificial intelligence (AI) is reshaping digital governance frameworks worldwide. This paper examines the profound impact of AI on public management, focusing on its role in policy-making and service delivery. By analyzing the opportunities and challenges AI presents, the research provides methodologies for integrating AI into existing governance structures. Emphasizing the importance of maintaining ethical standards and public trust, this study offers a comprehensive analysis of current trends and future directions. These insights are crucial for policy-makers and public managers striving to harness AI's potential effectively.

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## References

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