

Assessing the Impact of E-Government on Citizen Participation

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Abstract. The study investigates the influence of e-government initiatives on fostering citizen participation and enhancing democratic engagement. Using a mixed-methods approach, the research evaluates the effectiveness of digital platforms in facilitating communication between governments and citizens. The findings reveal that e-government tools significantly contribute to increased transparency, accountability, and citizen empowerment. Challenges such as digital literacy and access disparities are also addressed, offering insights into potential solutions. The article provides policy recommendations for optimizing e-government practices to bolster civic involvement and democratic processes.

Keywords: e-government, citizen, participation, digital, democracy

Introduction: The advent of digital technology has revolutionized the way governments interact with citizens, offering new avenues for engagement and participation. This article examines the transformative impact of e-government initiatives on citizen involvement in public affairs. Through an in-depth analysis, the study explores how digital platforms can enhance transparency and accountability while empowering citizens to actively participate in governance. The research identifies key factors that influence the success of e-government programs, including digital literacy and access to technology. By addressing these challenges, the article aims to provide actionable recommendations for policymakers to strengthen democratic engagement in the digital age.

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References

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