

Social Equity in Public Service Delivery: Addressing Inequality through Policy

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Abstract. This paper addresses the issue of social equity in public service delivery, focusing on policies aimed at reducing inequality. It examines the role of government interventions in promoting equitable access to services for marginalized communities. Through an analysis of policy frameworks and initiatives, the study identifies strategies that have effectively addressed social disparities. The research highlights the importance of a comprehensive approach to policy-making that considers the diverse needs of all citizens. By offering insights into best practices, this article contributes to the ongoing discourse on social equity in public management, emphasizing the need for inclusive and responsive governance.

Keywords: Social Equity, Public Service, Inequality, Policy, Inclusivity

Introduction

Social equity is a fundamental principle in public service delivery, aiming to ensure that all individuals have fair access to government resources and services. This paper explores the issue of social equity, focusing on policies designed to reduce inequality and promote inclusivity. By examining government interventions and policy frameworks, the study identifies strategies that have effectively addressed social disparities. Through case studies and policy analysis, the research highlights the importance of a comprehensive approach to policy-making that considers the diverse needs of marginalized communities. The findings underscore the need for inclusive and responsive governance that prioritizes social equity in public management. By offering insights into best practices, this paper contributes to the broader discourse on achieving social equity through policy innovation.

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